



GLIDEWELL LABORATORIES

4141 MacArthur Blvd. • Newport Beach, CA 92660



888-278-0414 • Fax 800-411-9722

Dr. Name _____ Phone # _____

Acct. # _____ Patient Name _____
First Last

Address/Email _____ **Deliver by 5 p.m. on** See Reverse for Working Times



Signature _____ License # _____
(see reverse for limited warranty details)

Enclosed with case: Impressions Models Bite Photos Other: _____

Enclosed Item Description (circle all that apply)	Shipment Purpose R - Remake/Adjust/Processing C - Credit N - New	QTY	Value USD\$
Impression / Bite			
Models			
Articulator			
Partial / Denture			
Thermoforming Appliances			
Crown / Bridge / Inlay / Onlay / Veneer			

If item is not listed above, or if item is Non-Glidewell origin, please email Import/Export for pre-shipment authorization.
We are unable to import non-Glidewell fabricated restorations into the U.S. In addition, implant components require FDA registration details. For FAQ please reference Canadian Customer Shipping Requirements Packet.

Case ID
(Applicable for Returns)

BEFORE SHIPPING, PUT THIS LABEL ON OUTSIDE OF CASE BOX

FINAL CERAMIC SHADE



STUMP SHADE

Must indicate prepped tooth shade for all-ceramics

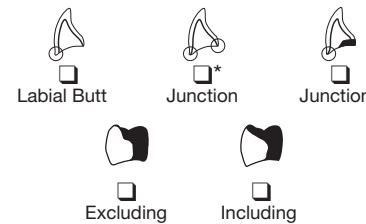
OCCLUSAL STAINING

None Light* Medium Dark

PONTIC DESIGN



MARGIN/METAL DESIGN



IF NO OCCLUSAL CLEARANCE

- Call doctor Spot opposing
- Metal occlusion Metal island
- Make this a permanent note in my master file

**Standard unless specified otherwise*

ZIRCONIA/ALL-CERAMIC RESTORATIONS

- BruxZir Full-Strength* (1,150 MPa)
- BruxZir Esthetic (870 MPa) PrismaTik CZ
- IPS e.max (anterior) IPS e.max (posterior)
- Obsidian All-Ceramic Lava Zirconia
- Vivaneers No-Prep Veneers

OBSIDIAN FUSED TO METAL

- Non-Precious* Noble WHN

FULL-CAST RESTORATIONS

- Noble-Cast 42 YN (2% Au) JRVT YHN (77% Au)
- Noble-Cast 45 YN (40% Au) Non Precious
- Noble-Cast 60 YHN (57% Au)* White Noble
- Noble-Cast 67 YHN (64% Au) WHN (45% AU)
- OcclusalGold YHN (73% Au) Post & Core

CUSTOM ABUTMENTS

- Titanium* Gold Alloy
- Zirconia w/ Ti-Base BIOMET 3i Encode
- Gold-Tone Titanium

COMPOSITE RESTORATIONS

- Camouflage Nano-Hybrid
- Fiber Reinforcement

PROVISIONAL RESTORATIONS

- BioTemps Provisionals
- Reinforcement: None Wire* Fiber
- BioTemps with Cast-Metal Substructure
- Transition C&B Smile Transitions
- Abutment #(s) _____
- Pontic #(s) _____ Total units _____
- Splinted* Cement-on implant
- Individual units Screw-retained implant
- Amount of prep reduction:** 1 mm* 2 mm
- Perio treatment: Prepare tooth below gingival on tooth #(s) _____ by _____mm
- Pontic site healing: Prepare ovate socket on tooth #(s) _____ by _____mm

IN-LAB WORKING TIMES

Please allow full working time for each product selected. Working times are **NOT** guaranteed and do **NOT** include weekends or holidays. Rush service available on most products but must be prescheduled (see below).

IN-LAB WORKING TIMES

Obsidian Fused to Metal	5 days	BioTemps Provisionals	5 days
Obsidian w/attachments	7 days	with cast-metal substructure.....	6 days
All-ceramic/zirconia restorations	5 days	screw-retained over implant.....	6 days
Custom Abutments	8 days	extra cost for rush service.....	2, 3 or 4 days
Full-cast restorations	5 days	Smile Transitions	6 days
Composite restorations	3 days	Transition Crowns & Bridges	6 days
Fiber-reinforced composites	5 days	Lava	5 days

All rush cases must be prescheduled by calling **888-278-0414** before the case is shipped. Time of pickup and delivery may affect turnaround time.

TERMS AND WARRANTY INFORMATION



All Restorations Made in the USA

We honor VISA, MASTERCARD, AMEX and DISCOVER.

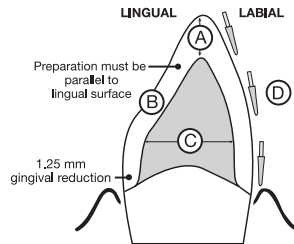
TERMS: Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

NO-FAULT REMAKE POLICY: Glidewell Laboratories is pleased to process all remakes or adjustments at no additional charge if requested within the warranty period and accompanied by the return of the original appliance.

LIMITED WARRANTY/LIMITATION OF LIABILITY. For warranty terms and conditions and limitation of liability, visit glidewelldental.com/policies-and-warranties/.

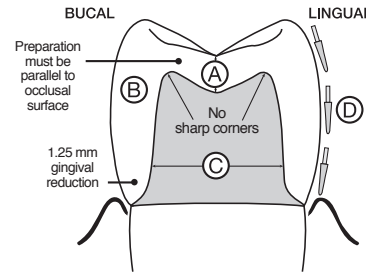
PREPARATION GUIDELINES

OBSIDIAN TO METAL ANTERIOR



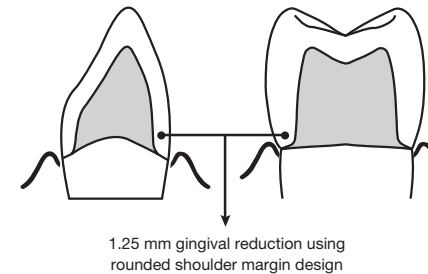
- A. 2 mm incisal reduction
- B. 1.5 mm middle third reduction
- C. Labial and lingual walls must be convergent
- D. Preparation should be cut in three planes

OBSIDIAN TO METAL POSTERIOR

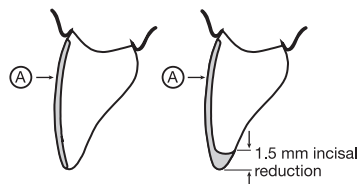


- A. 2 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Buccal and lingual walls must be convergent
- D. Preparation should be cut in three planes

OBSIDIAN TO METAL - CERAMIC LABIAL OR 360° MARGIN

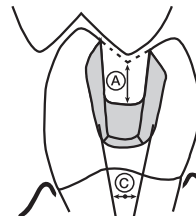


ALL-CERAMIC/COMPOSITE VENEERS



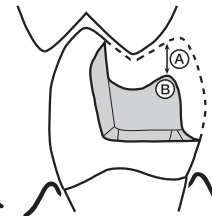
- A. 0.3 to 1 mm labial reduction

INLAY



- A. 1.5 to 2 mm occlusal reduction
- B. Round all sharp line angles and occlusal edges, and eliminate undercuts
- C. Proximal and occlusal walls should have 6-8 degrees taper

ONLAY



ALL-CERAMIC/COMPOSITE CROWNS

