

Glidewell Signature™ Diagnostic/Provisional/Final Restorations: Deliverables and Sequencing

Mock-Up Sequence: Diagnostic to Provisional to Final

FIRST APPOINTMENT: Preliminary Treatment Planning		
Doctor's Steps	Delivered by Glidewell	
☐ Digital or physical full-arch impressions ☐ Bite registration ☐ Patient photos (See Photo Guide on Page 2 for details) ☐ Rx + write "Signature Case" on prescription ☐ Restoration span ☐ Restoration type ☐ Shade <i>Optional Instructions</i> • Vertical dimension • Gingival adjustment • Central length	☐ Email collaboration/guidance ☐ Smile design (PDF will be provided) ☐ Preparation recommendations ☐ Design images	5 days in lab to fabricate
Approve design		

For any questions at this stage contact Christina Mahi at christina.mahi@glidewell.com and 800-777-0695 ext. 4871.

SECOND APPOINTMENT: Diagnostic Wax-Up (<i>optional</i>)		
Delivered by Glidewell	Doctor's Steps	
☐ Diagnostic Wax-Up model ☐ Prep reduction model (if needed) ☐ Prep reduction guide (if needed) ☐ Putty matrix	☐ Verify matrix on Diagnostic Wax-Up ☐ Seat matrix and create mock-up ☐ Patient evaluation	5 days in lab to fabricate
☐ Design images sent ☐ Design approved ☐ Email collaboration/guidance	☐ Design notes, adjustments as needed ☐ Submit BioTemps® Provisionals case	

For any questions at this stage contact Christina Mahi at christina.mahi@glidewell.com and 800-777-0695 ext. 4871.

THIRD APPOINTMENT: BioTemps Provisionals Delivery		
Delivered by Glidewell	Doctor's Steps	
☐ BioTemps provisional ☐ Prep model ☐ Original model (<i>physical only</i>) ☐ Prep reduction guide ☐ Seating jig	☐ Tooth preparation through mock-up or prep reduction guide ☐ Tissue management ☐ Final impression ☐ Seat provisional ☐ Evaluate patient	3 days in lab to fabricate
☐ Design adjustments for approval	☐ Design notes, adjustments, including: ☐ Scan of adjusted provisional ☐ Photos of adjusted provisional	

For any questions at this stage contact Christina Mahi at christina.mahi@glidewell.com and 800-777-0695 ext. 4871.

FOURTH APPOINTMENT: Delivery of the Final (<i>provisional copied to final</i>)	
Delivered by Glidewell	Doctor's Steps
☐ Final restoration ☐ Model ☐ Seating jig	☐ Deliver restoration following the manufacturer-recommended bonding protocol

For any questions at this stage contact Janet Lutz at janet.lutz@glidewell.com and 800-716-3768 ext. 1617.

Photo Guide



- Please have the patient sitting in front of solid-colored background or wall.
- Please try to keep the patient's head straight and still between the two photos. This helps with alignment.
- Minimum two photos are required: full-face big smile and full-face retracted. These will be used to align the scan.
- Please attach photos in a zipped folder with your intraoral scans and Rx.

My Account Login Instructions

Step 1:

Login to Glidewell *My Account*. On the Dashboard page, click “Upload Patient Photos” tab on the quick links table to the right.

The screenshot shows the Glidewell My Account Dashboard. At the top, there is a navigation bar with the Glidewell logo, a 'Back to glidewell dental.com' link, and tabs for DASHBOARD, CASES, BILLING, UPLOAD, and SUPPLIES. A user profile icon and '10-0' are in the top right. The main heading is 'Get started with your next case' with a 'SCHEDULE CASE PICKUP' button. The 'Recent Cases' section is empty with a 'View All >' link. The 'Current Amount Due' section has a 'MAKE A PAYMENT' button. The 'Auto Pay Off' section has an 'Enroll in Auto Pay' link. The 'Quick Links' section on the right contains four items: 'Evaluate Cases' (with a thumbs up icon and a 'Review' tag), 'Upload Patient Photos' (highlighted with a red arrow), 'Evaluate Cases >', and 'View Fee Schedule >'. The 'Request Case Supplies >' link is at the bottom of the Quick Links section.

Back to glidewell dental.com

Glidewell DASHBOARD CASES + BILLING + UPLOAD SUPPLIES 10-0

Get started with your next case

[SCHEDULE CASE PICKUP](#)

Recent Cases

[View All >](#)

Current Amount Due [MAKE A PAYMENT](#)

Auto Pay Off [Enroll in Auto Pay](#) and never miss a payment again.

Quick Links

[Upload Patient Photos >](#)
Patient photos can make the difference between creating a great restoration and an extraordinary one.

[Evaluate Cases >](#)
Let us know your thoughts so we can better serve you in the future. Your opinions are extremely valuable to us.

[View Fee Schedule >](#)
Got a pricing question? Our Fee Schedule has them listed out for you.

[Request Case Supplies >](#)
Get free shipping supplies, our product catalog, or the fee schedule.

Step 2:

In the Case Upload page, select the “Digital Impressions” tab on the right.

Note: Please provide all necessary case files in a zipped folder. These case files should include: the Rx, patient photos, and intraoral scans.

Drag the zipped folder into the “Choose files to upload” box or select the folder from your desktop.

Please ensure that you have written “Signature Case” in the comments section of the actual Rx.

Step 3:

Write “Signature Case” and any other instructions in the Rx Information box on the Case Upload page.

The diagram illustrates the process of uploading a case to the Glidewell platform. A 'Zip Folder' containing the following files is shown:

- Rx
- Smile Photo
- Retracted Photo
- Upper Scan
- Lower Scan

Arrows indicate that these files are uploaded to the 'Digital Impressions' tab on the 'Upload' page. The 'Rx Information' box is highlighted for adding case details.



SEND CASE
800-854-7256
glidewell.com/send-case

 **Glidewell**
for the sake of smiles