

3D Interactive Viewer Reference Guide

What's New

We're moving design approvals from static email screenshots into the secure **My Account** portal, where you can review cases with a fully interactive **3D Viewer**.

- Full 360° model rotation and zoom control
- Live layer toggles for pre-op, untrimmed, and facial scans
- In-viewer cross-sectioning and clearance measurement tools

Why the Transition?

Moving approvals into *My Account* gives you the ability to:

- Review margins, prep reductions and contacts in 3D before production
- Send comments directly with the digital case file
- Keep patient data protected with HIPAA-compliant security

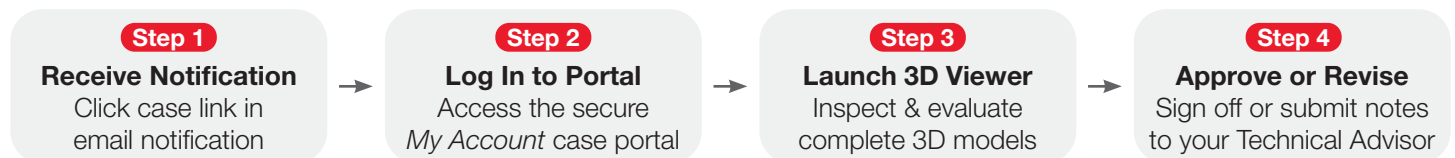
Why move away from email attachments?

Static flat images don't allow you to inspect occlusion, prep reduction, or internal clearances.

What if I don't have a *My Account* login?

Contact Customer Support at support@glidewell.com or call support for instant practice onboarding.

1. Case Approval Process



Your direct line to technical expertise remains unchanged. When you submit notes or request adjustments inside the 3D Viewer, your feedback routes straight to your assigned Technical Advisor.

2. Quick Shortcuts

Can I customize my workspace view?

Yes, drag any available widget, move and/or resize them anywhere on the screen.

- **Preference** to reset
- **Shift + D** to dock back all widgets
- **Shift + C** to collapse all expanded widget out of the way

Move, Rotate, Zoom

- Move the 3D models holding right click **^v<>**
- Rotate the 3D model holding **Ctrl** + right click **Space + ^v<>**
- Zoom the 3D model using mouse scroll **[]**

Camera Orientations

- Frontal View: Press **5**
- Right Lateral: Press **6**
- Left Lateral: Press **4**
- Maxilla (Occlusal): Press **8**
- Mandible (Occlusal): Press **2**
- Reset / Fit View: Press **0**

Precision Verification

- Activate cross section with **X**, draw the slice, add measurement points by holding **Shift**



Learn More
glidewell.com/myaccount