

**UNIVERSAL RX**



4141 MacArthur Blvd. • Newport Beach, CA 92660  
 888-278-0414 • Fax 800-411-9722 • [glidewell.com](http://glidewell.com)

Dr. Name \_\_\_\_\_ Phone # \_\_\_\_\_

Acct. # \_\_\_\_\_ Patient ID/Name \_\_\_\_\_  
First Last

Address/Email \_\_\_\_\_ **Deliver by 5 p.m. on See Reverse for Working Times**

**Rx**

Signature \_\_\_\_\_  
 (Submission of this Rx constitutes agreement with limited warranty terms and conditions. See reverse for details.)

License # \_\_\_\_\_ Date \_\_\_\_\_

Enclosed with case:  Impressions  Models  Bite  Photos  Other: \_\_\_\_\_

Enclosed Item Description (circle all that apply)	Shipment Purpose R - Remake/Adjust/Processing C - Credit N - New	QTY	Value USD\$
Impression / Bite			
Models			
Articulator			
Partial / Denture			
Thermoforming Appliances			
Crown / Bridge / Inlay / Onlay / Veneer			

**If item is not listed above, or if item is Non-Glidewell origin, please email Import/Export for pre-shipment authorization.**  
 We are unable to import non-Glidewell fabricated restorations into the U.S. In addition, implant components require FDA registration details. For FAQ please reference Canadian Customer Shipping Requirements Packet.

**Case ID**  
 (Applicable for Returns)

**BEFORE SHIPPING, PUT THIS LABEL ON OUTSIDE OF CASE BOX**

**FINAL SHADE**



**STUMP SHADE**

*Must indicate prepped tooth shade for all-ceramics*

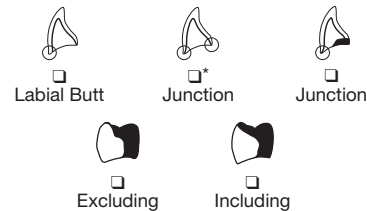
**OCCLUSAL STAINING**

None  Light\*  Medium  Dark

**PONTIC DESIGN**



**MARGIN/METAL DESIGN**



**IF NO OCCLUSAL CLEARANCE**

- Call doctor  Spot opposing
- Metal occlusion  Metal island
- Make this a permanent note in my master file

*\*Standard unless specified otherwise*

**ZIRCONIA/ALL-CERAMIC RESTORATIONS**

- BruxZir Full-Strength\* (> 1,000 MPa)
- IPS e.max
- Bilayered Clinical Zirconia

**VENEER**

- IPS e.max veneer\*

**CERAMO-METAL & PFMS**

- Obsidian Fused to Non-Precious\*
- Obsidian Fused to White Noble
- Obsidian Fused to WHN
- Porcelain fused to OcclusalGold YHN

**FULL-CAST RESTORATIONS**

- Noble-Cast 45 YN (40% Au)
- Noble-Cast 60 YHN (57.5% Au)\*
- Non-Precious
- White Noble
- WHN (40% AU)
- Post & Core

**COMPOSITE RESTORATIONS**

- Composite  Fiber Reinforcement

**PROVISIONAL RESTORATIONS**

- Transition C&B
- Abutment #(s) \_\_\_\_\_
- Pontic #(s) \_\_\_\_\_ Total units \_\_\_\_\_
- Splinted\*  Cement-on implant
- Individual units  Screw-retained implant
- Amount of prep reduction:**  1 mm\*  2 mm
- Perio treatment: Prepare tooth below gingival on tooth #(s) \_\_\_\_\_ by \_\_\_\_\_mm
- Pontic site healing: Prepare ovate socket on tooth #(s) \_\_\_\_\_ by \_\_\_\_\_mm

**IN-LAB WORKING TIMES**

Please allow full working time for each product selected. Working times are **NOT** guaranteed and do **NOT** include weekends or holidays. Rush service available on most products but must be prescheduled (see below).

All-ceramics/fiber-reinforced composites.....	9 days
Diagnostic wax-up .....	9 days
Composites .....	7 days
Transition Crowns & Bridges .....	10 days
Ceramo-metal & PFMs.....	9 days
Full-cast restorations.....	7 days

All rush cases must be prescheduled by calling **888-278-0414** before the case is shipped.  
Time of pickup and delivery may affect turnaround time.

**TERMS AND WARRANTY INFORMATION**



**All Restorations Made in the USA**

*We honor VISA, MASTERCARD, AMEX and DISCOVER.*

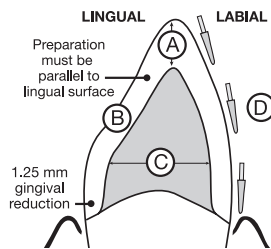
**TERMS:** Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

**NO-FAULT REMAKE POLICY:** Glidewell is pleased to process all remakes or adjustments at no additional charge if requested within the warranty period and accompanied by the return of the original appliance.

**LIMITED WARRANTY/LIMITATION OF LIABILITY.** For warranty terms and conditions and limitation of liability, visit [glidewell.com/policies-and-warranties](http://glidewell.com/policies-and-warranties).

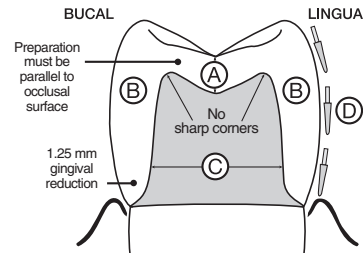
**PREPARATION GUIDELINES**

**OBSIDIAN FUSED TO METAL ANTERIOR**



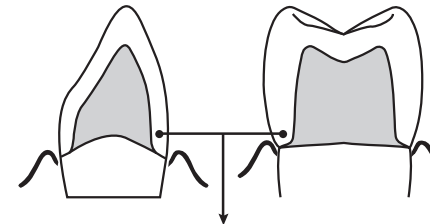
- A. 2.0 mm incisal reduction
- B. 1.5 mm middle third reduction
- C. Axial walls must be convergent (avoid undercuts)
- D. Preparation should be cut in three planes
- E. To achieve optimal impression quality, gingival retraction is necessary for preparations with subgingival or equigingival margins

**OBSIDIAN FUSED TO METAL POSTERIOR**



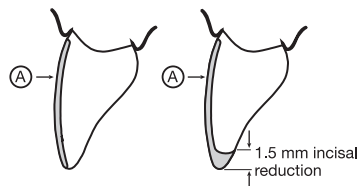
- A. 2.0 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Axial walls must be convergent (avoid undercuts)
- D. Preparation should be cut in three planes
- E. To achieve optimal impression quality, gingival retraction is necessary for preparations with subgingival or equigingival margins

**OBSIDIAN FUSED TO METAL – CERAMIC LABIAL OR 360° MARGIN**



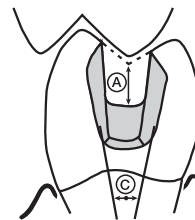
1.25 mm gingival reduction using rounded shoulder margin design

**ALL-CERAMIC/COMPOSITE VENEERS**



A. 0.3 to 1.0 mm labial reduction

**INLAY**

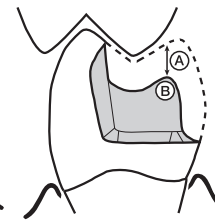


A. 1.5 to 2.0 mm occlusal reduction

B. Round all sharp line angles and occlusal edges, and eliminate undercuts

C. Proximal and occlusal walls should have 6–8 degrees taper

**ONLAY**



**ALL-CERAMIC/COMPOSITE CROWNS**

